



Certificate no: UC-d19de536-8d8e-495a-adee-4cfc84876c0d
Certificate url: ude.my/UC-d19de536-8d8e-495a-adee-4cfc84876c0d
Reference Number: 0004

CERTIFICATE OF COMPLETION

ISO/IEC 20000-1:2018. Service management system

Instructors **Cristian Vlad Lupa, rigcert.education**

Ihor Slobodian

Date **Sept. 17, 2025**

Length **3.5 total hours**