Ihor Slobodian

Date of birth: 13/08/1990 | **Nationality:** Ukrainian | **Phone number:** (+380) 667188400 (Mobile) | **Email address:**

xd.kirsan@gmail.com | **Website:** https://portfolio.netsupport.click/ | **WhatsApp Messenger:** +380667188400 |

Address: leipzigska 2/37, 01015, Ukraine, Kyiv, Ukraine (Home)

ABOUT ME

My extensive experience in ICT coordination, network engineering and information security reflects a deep commitment to ensuring operational efficiency and protecting the integrity of information in IT infrastructures. My expertise lies in developing and implementing robust IT strategies, overseeing technical teams and managing IT resources and budgets in line with organizational goals.

WORK EXPERIENCE

MD-FASHION – KYIV, UKRAINE
ICT SYSTEM ADMINISTRATOR – 09/06/2025 – CURRENT

- Designed, configured, and administered corporate networks using FortiGate, MikroTik, and Zyxel technologies, ensuring robust LAN/WAN and IPSec VPN connectivity.
- Managed high-availability cluster systems with FortiGate and Zyxel equipment to maintain network reliability and performance.
- Administered enterprise-grade Wi-Fi networks using Ruckus solutions, optimizing connectivity and user experience.
- Maintained Dell server infrastructure, utilizing iDRAC for efficient remote management and monitoring.
- Configured and supported data storage systems, including Dell EMC and NetApp, ensuring data integrity and availability.
- Designed and managed virtualized environments using VMware ESXi and vCenter to optimize resource allocation.
- Implemented and managed regular backups using Veeam to safeguard critical business data.
- Administered Windows Server 2016/2019 and Linux systems, ensuring system security and operational stability.
- Designed and supported fault-tolerant database solutions using MS SQL Server 2016/2019 (AlwaysOn).
- Managed Active Directory and Microsoft Entra ID (formerly Azure Active Directory), streamlining user authentication and access control.
- Configured and maintained Microsoft Intune with integrations for Apple Business Manager and Android Enterprise for secure device management.
- Administered Microsoft 365 services, including Exchange Online, SharePoint Online, and Azure-based applications, to support business operations.
- Leveraged Azure cloud services to deploy and manage scalable infrastructure, including virtual machines, storage, and networking components.
- Implemented Azure security features, such as Conditional Access and Multi-Factor Authentication, to enhance Entra ID security.
- Managed server services and applications, including DNS, DHCP, WDS, WSUS, IIS, and Jenkins, to ensure seamless operations.
- Supported Business Automation Framework (BAF) to streamline business processes.
- Administered ESET Security Management Center for endpoint protection and threat mitigation.
- Maintained IP telephony systems based on 3CX, ensuring reliable communication infrastructure.
- Applied expertise in network protocols (IP, TCP, UDP, DNS), routing, addressing, and VPN operations to maintain secure networks.
- Utilized VMware virtualization expertise to optimize server performance and resource efficiency.
- Leveraged experience in Microsoft server operating systems, Terminal Services, Active Directory, and Entra ID for efficient system administration.
- Supported SAP S/4HANA administration and managed MS SQL databases to ensure operational continuity.
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MERCY CORPS – KIEV, UKRAINE
Business or Sector Human health and social work activities | **Department** Operations | **Website** www.mercycorps.org

ICT AND INFORMATION SECURITY COORDINATOR – 21/09/2022

- Supervisory Responsibility: ICT Officers in 3 Ukraine offices and 1 neighboring countries.interaction with partners in the operation of common services;
- Coordinate & work closely with Regional and Global IT technical support on IT infrastructural planning, designing & implementation.Windows AD support;
- Implement & manage ICT infrastructure at Mercy Corps Ukraine main office, including: servers, layer 7 devices, Firewalls, Network Attached Storages, telecommunication systems and includes Local Area Network (LAN), Wireless LAN, Network Printers as per MC standard.;
- In coordination with office IT teams and Director of Operations, plan the design, development and installation of top-level IT infrastructure, operations planning and related services in order to ensure compatibility with existing and Mercy Corps standard systems.testing and integration of new equipment;
- Provide technical documentation of all system architecture in use and in development, including network diagrams and group policies;
- Develop timeframes and cost plans for acquisition of new equipment or software; coordinate with Director of Operations on budgetary implications of current and future needs.working with monitoring systems;
- Assist and strategize on the design and implementation of Hub and Field office networks, including budgeting and procurement strategies and requirements for all network and required computer equipment. Manage Field Office IT staff to ensure implementation is completed in a timely and proper manner;
- Develop timeframes and cost plans for acquisition of new equipment or software; coordinate with Director of Operations on budgetary implications of current and future needs;
- Maintain & develop the Mercy Corps ICT Systems policy on appropriate use in consultation with Operations Director and Regional IT Systems Administrator;
- Advise and indirectly monitor performance of Hub and Field IT Staff to ensure that field office support issues are being addressed or escalated in a timely and appropriate manner. Coordinate performance feedback with the IT staff's respective direct reports;
- Edit and update the IT-equipment purchasing matrix to create guidelines IT procurement, including forecasts for equipment needs and budgets, technical specifications and evaluation criteria.
- Review and coordinate the protocols and applications for license management for hardware and software within the hubs;
- Oversee selection of equipment and accessories required for the smooth functioning of computers and IT equipment. Facilitate purchase of items through the Procurement Department. Play active role in handling the technical aspects of ICT.
- Assist in any business continuity and contingency planning exercises or drafting of Standard Operating Procedures (SOPs) as it relates to IT;
- Develop, implement and monitor a strategic, comprehensive enterprise information security and IT risk management program to ensure that the integrity, confidentiality and availability of information is owned,controlled or processed by the organization;

⌗ **SAVE THE CHILDREN IN UKRAINE** – KIEV, UKRAINE

Business or Sector Human health and social work activities │ **Department** Administration │

Website www.savethechildren.net/

ICT OFFICER – 11/07/2022 – 19/09/2022

- network development strategy, new architectures, optimization of the existing network architecture and services;
- interaction with partners in the operation of common services;
- administration, support, development of L2 / L3 networks;
- Windows Azure AD support;
- Office 365 support
- work with CRM system;
- working with Jira ticket system;
- identification and remote troubleshooting in the network;
- testing and integration of new equipment;
- support, planning and development of Wi-Fi 2.4GHz/5GHz network based on the controller;
- organization of backup local servers;
- working with monitoring systems;

⌗ **REACT** – KIEV, UKRAINE

ICT NETWORK ENGINEER – 12/02/2021 – 02/05/2022

- network development strategy, new architectures, optimization of the existing network architecture and services
- interaction with partners in the operation of common services;

- administration, support, development of L2 / L3 networks;
- Windows AD support;
- work with CRM system;
- identification and remote troubleshooting in the network;
- testing and integration of new equipment;
- support, planning and development of Wi-Fi 2.4GHz/5GHz network based on the controller;
- maintenance and modernization of servers and services;
- organization of backup;
- working with monitoring systems;
- working with virtualization system Proxmox, VMware.

BERDYANSKIE KOLBASY – BERDIANSK, UKRAINE

Business or Sector Agriculture, forestry and fishing │ **Department** Information Technology

ICT SYSTEM ADMINISTRATOR – 10/04/2016 – 14/11/2018

- Administration of the local network and systems;
- installation / administration and WindowsXP/Seven/2003/2008/2012 operating system support;
- deployment of the enterprise network infrastructure;
- working with WSUS, Active Directory;
- purchase of computer equipment for the enterprise;
- server administration on Windows, Linux;
- working with VMWare virtualization;
- configuration of network equipment (CISCO, Mikrotik, HP, Unifi);
- working with VPN, VLAN, DHCP, DNS, Zentyal, Layer 3 router;
- implementation and monitoring of data backup processes (Veeam backup);
- introduction of IT technology in production infrastructure;
- IP telephony system management (Asterix, Elastix);
- working with Dahua and Hikvision video surveillance systems;
- monitoring the local network of the enterprise and taking measures to eliminate problems;
- connecting new working places;
- working with disk and diskless stations;
- implementation of anti-virus protection of the local network of the enterprise;
- round-the-clock technical user support;
- working with point of sale equipment.

SECNET – KIEV, UKRAINE

PRODUCT MANAGER DATA TRANSFER/WIRELESS – 02/01/2019 – 02/02/2021

- conducting pilot testing of equipment;
- meeting with corporate clients for product presentations;
- communication with vendors and partners regarding emerging issues;
- advising clients of the company on technical issues;
- market price analytics;
- project management to full implementation;
- technical support for sales managers and marketers on hardware issues;
- CRM project management;
- processing of tenders.
- Designing Wi-Fi networks for the corporate segment, as well as linkups for providers;
- working with world-class network equipment: ArubaHPE, Ruckus, Cisco, Mimosa, Ubiquiti;
- setting up the equipment via Web and Cli;
- advising customers on technical issues;
- business communication with partners and customers of the company on technical issues;
- taking part in other projects of the company; pilot testing of the equipment before selling

EDUCATION AND TRAINING

Ukraine
IT - NETWORK SUPPORT AND SECURITY Cisco Networking Academy

Website www.netacad.com

IT - NETWORK ADDRESSING AND BASIC TROUBLESHOOTING Cisco Networking Academy

Website www.netacad.com

IT - NETWORKING BASICS Cisco Networking Academy

Website www.netacad.com

IT - INTRODUCTION TO CYBERSECURITY Cisco Networking Academy

Website www.netacad.com

IT - GENERAL DATA PROTECTION REGULATION Cisco Networking Academy

Website www.netacad.com

Ukraine
IT - GDPR FOR NGO Prometheus

Ukraine
ENGLISH - BUSINESS RESULT 2 ED Golden Staff Study

Kyiv, Ukraine
HUMANITARIAN - PROGRAM MANAGEMENT (PM) POLICY: INTRODUCTION Mercy Corps

Ukraine
HUMANITARIAN - PROGRAM DPRO (PGMD PRO): PROGRAM MANAGEMENT FOR DEVELOPMENT PROFESSIONALS Mercy Corps

HUMANITARIAN - THE ANNUAL MERCY CORPS CODE OF CONDUCT TRAINING | 2022 - 2023 Mercy Corps

LANGUAGE SKILLS

Mother tongue(s): **UKRAINIAN** | **RUSSIAN**

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ENGLISH	B2	B2	B2	B2	B2

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

SKILLS

Microsoft Word | Zoom

DRIVING LICENCE

Driving Licence: B
Driving Licence: C

HOBBIES AND INTERESTS

Engage in various physical activities

Engage in various physical activities including sports, jogging, bicycling, and training on horizontal bars. Formerly an active chess player, with multiple prize wins.

Implement new services

Identifying Needs: Understanding market demands and customer needs.
Planning: Developing concepts and structures for new services.
Design and Development: Creating and testing new products or services.
Implementation: Launching and marketing the new services.
Analysis and Improvement: Gathering user feedback and making enhancements.Write here the description...

Implementing and testing AI

Identifying Applications: Determining areas where AI can add value.
Developing Models: Creating and training AI models tailored to specific needs.
Integration: Incorporating AI solutions into existing systems or workflows.
Testing: Rigorous evaluation to ensure effectiveness and reliability.
Monitoring and Optimization: Continuously improving performance based on feedback and data insights.