



Ihor Slobodian

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ABOUT ME

My extensive experience in ICT coordination, network engineering and information security reflects a deep commitment to ensuring operational efficiency and protecting the integrity of information in IT infrastructures. My expertise lies in developing and implementing robust IT strategies, overseeing technical teams and managing IT resources and budgets in line with organizational goals.

WORK EXPERIENCE

NDA – Kyiv, Ukraine

IT Infrastructure and Security Manager

[09/02/2026 – Current]

Role Overview:

Leading the strategy, architecture, and security of the company's hybrid IT infrastructure. Overseeing end-to-end cybersecurity operations, identity and access management, process automation, and IT procurement.

Key Responsibilities & Achievements:

Cybersecurity & Identity Management (IAM)

Security Frameworks: Developed, implemented, and enforced corporate security policies; conducted comprehensive security assessments of internal services and third-party tools.

Incident Response: Established an effective Incident Response (IR) process, leading investigations into security anomalies and potential breaches.

IAM & SSO: Designed and deployed Identity Provider (IDP) solutions, enabling Seamless **SSO** authentication and automated user grouping via **Dynamic Security Groups**.

Device Management: Successfully rolled out an **MDM solution** to ensure compliance, remote management, and endpoint security across all corporate devices.

Security Culture: Designed and delivered ongoing **Security Awareness Trainings** for employees to mitigate social engineering and insider threats.

Infrastructure, Hybrid Cloud & DevOps

Hybrid Infrastructure: Engineered and maintained a highly available hybrid environment utilizing **Proxmox VE** virtualization and **Docker** containerization.

Enterprise SaaS Administration: Managing and auditing multiple **Google Workspace** environments, **Jira**, and core **ERP** systems.

DevOps Support: Responsible for the administration and security of **GitLab On-Premises**, **Nginx** reverse proxies, and a fleet of **Linux** servers.

Process Automation: Spearheaded infrastructure automation initiatives, significantly reducing manual overhead for routine system maintenance.

Network Engineering & Security

Network Security: Architected and configured secure local networks (LAN), managing corporate **Firewalls** and traffic filtering.

Secure Access: Designed and maintained robust **VPN** solutions to guarantee secure remote access for distributed teams.

IT Operations & Vendor Management

Lifecycle Management: Streamlined and automated the entire user identity lifecycle, including secure **Onboarding and Offboarding** workflows.

Procurement & Vendor Relations: Managing IT procurement lifecycle for hardware/software assets; acts as the primary point of contact for external vendors and service providers, ensuring SLA compliance.

MD-FASHION – Kyiv, Ukraine

ICT system administrator

[09/06/2025 – 06/02/2026]

- Designed, configured, and administered corporate networks using FortiGate, MikroTik, and Zyxel technologies, ensuring robust LAN/WAN and IPSec VPN connectivity.
- Managed high-availability cluster systems with FortiGate and Zyxel equipment to maintain network reliability and performance.
- Administered enterprise-grade Wi-Fi networks using Ruckus solutions, optimizing connectivity and user experience.
- Maintained Dell server infrastructure, utilizing iDRAC for efficient remote management and monitoring.
- Configured and supported data storage systems, including Dell EMC and NetApp, ensuring data integrity and availability.
- Designed and managed virtualized environments using VMware ESXi and vCenter to optimize resource allocation.
- Implemented and managed regular backups using Veeam to safeguard critical business data.
- Administered Windows Server 2016/2019 and Linux systems, ensuring system security and operational stability.
- Designed and supported fault-tolerant database solutions using MS SQL Server 2016/2019 (AlwaysOn).
- Managed Active Directory and Microsoft Entra ID (formerly Azure Active Directory), streamlining user authentication and access control.
- Configured and maintained Microsoft Intune with integrations for Apple Business Manager and Android Enterprise for secure device management.
- Administered Microsoft 365 services, including Exchange Online, SharePoint Online, and Azure-based applications, to support business operations.
- Leveraged Azure cloud services to deploy and manage scalable infrastructure, including virtual machines, storage, and networking components.
- Implemented Azure security features, such as Conditional Access and Multi-Factor Authentication, to enhance Entra ID security.
- Managed server services and applications, including DNS, DHCP, WDS, WSUS, IIS, and Jenkins, to ensure seamless operations.
- Supported Business Automation Framework (BAF) to streamline business processes.
- Administered ESET Security Management Center for endpoint protection and threat mitigation.
- Maintained IP telephony systems based on 3CX, ensuring reliable communication infrastructure.
- Applied expertise in network protocols (IP, TCP, UDP, DNS), routing, addressing, and VPN operations to maintain secure networks.
- Utilized VMware virtualization expertise to optimize server performance and resource efficiency.
- Leveraged experience in Microsoft server operating systems, Terminal Services, Active Directory, and Entra ID for efficient system administration.
- Supported SAP S/4HANA administration and managed MS SQL databases to ensure operational continuity.

Mercy Corps – Kiev, Ukraine

Website: www.mercycorps.org | Name of unit or department: Operations - Business or sector: Human health and social work activities

ICT and Information Security Coordinator

[21/09/2022 – 06/06/2025]

- Supervisory Responsibility: ICT Officers in 3 Ukraine offices and 1 neighboring countries.interaction with partners in the operation of common services;
- Coordinate & work closely with Regional and Global IT technical support on IT infrastructural planning, designing & implementation.Windows AD support;
- Implement & manage ICT infrastructure at Mercy Corps Ukraine main office, including: servers, layer 7 devices, Firewalls, Network Attached Storages, telecommunication systems and includes Local Area Network (LAN), Wireless LAN, Network Printers as per MC standard.;
- In coordination with office IT teams and Director of Operations, plan the design, development and installation of top-level IT infrastructure, operations planning and related services in order to ensure compatibility with existing and Mercy Corps standard systems.testing and integration of new equipment;
- Provide technical documentation of all system architecture in use and in development, including network diagrams and group policies;
- Develop timeframes and cost plans for acquisition of new equipment or software; coordinate with Director of Operations on budgetary implications of current and future needs.working with monitoring systems;
- Assist and strategize on the design and implementation of Hub and Field office networks, including budgeting and procurement strategies and requirements for all network and required computer equipment. Manage Field Office IT staff to ensure implementation is completed in a timely and proper manner;
- Develop timeframes and cost plans for acquisition of new equipment or software; coordinate with Director of Operations on budgetary implications of current and future needs;
- Maintain & develop the Mercy Corps ICT Systems policy on appropriate use in consultation with Operations Director and Regional IT Systems Administrator;
- Advise and indirectly monitor performance of Hub and Field IT Staff to ensure that field office support issues are being addressed or escalated in a timely and appropriate manner. Coordinate performance feedback with the IT staff's respective direct reports;

- Edit and update the IT-equipment purchasing matrix to create guidelines IT procurement, including forecasts for equipment needs and budgets, technical specifications and evaluation criteria.
- Review and coordinate the protocols and applications for license management for hardware and software within the hubs;
- Oversee selection of equipment and accessories required for the smooth functioning of computers and IT equipment. Facilitate purchase of items through the Procurement Department. Play active role in handling the technical aspects of ICT.
- Assist in any business continuity and contingency planning exercises or drafting of Standard Operating Procedures (SOPs) as it relates to IT;
- Develop, implement and monitor a strategic, comprehensive enterprise information security and IT risk management program to ensure that the integrity, confidentiality and availability of information is owned, controlled or processed by the organization;

Save the Children in Ukraine – Kiev, Ukraine

Website: www.savethechildren.net/ | Name of unit or department: Administration - Business or sector: Human health and social work activities

ICT Officer

[11/07/2022 – 19/09/2022]

- network development strategy, new architectures, optimization of the existing network architecture and services;
- interaction with partners in the operation of common services;
- administration, support, development of L2 / L3 networks;
- Windows Azure AD support;
- Office 365 support
- work with CRM system;
- working with Jira ticket system;
- identification and remote troubleshooting in the network;
- testing and integration of new equipment;
- support, planning and development of Wi-Fi 2.4GHz/5GHz network based on the controller;
- organization of backup local servers;
- working with monitoring systems;

React – Kiev, Ukraine

ICT network engineer

[12/02/2021 – 02/05/2022]

- network development strategy, new architectures, optimization of the existing network architecture and services
- interaction with partners in the operation of common services;
- administration, support, development of L2 / L3 networks;
- Windows AD support;
- work with CRM system;
- identification and remote troubleshooting in the network;
- testing and integration of new equipment;
- support, planning and development of Wi-Fi 2.4GHz/5GHz network based on the controller;
- maintenance and modernization of servers and services;
- organization of backup;
- working with monitoring systems;
- working with virtualization system Proxmox, VMware.

Secnet – Kiev, Ukraine

Product Manager Data Transfer/Wireless

[02/01/2019 – 02/02/2021]

- conducting pilot testing of equipment;
- meeting with corporate clients for product presentations;
- communication with vendors and partners regarding emerging issues;
- advising clients of the company on technical issues;
- market price analytics;
- project management to full implementation;
- technical support for sales managers and marketers on hardware issues;
- CRM project management;
- processing of tenders.
- Designing Wi-Fi networks for the corporate segment, as well as linkups for providers;
- working with world-class network equipment: ArubaHPE, Ruckus, Cisco, Mimosa, Ubiquiti;
- setting up the equipment via Web and Cli;
- advising customers on technical issues;

- business communication with partners and customers of the company on technical issues;
- taking part in other projects of the company; pilot testing of the equipment before selling

 **Berdyanskіe Kolbasy** – Berdiansk, Ukraine

Name of unit or department: Information Technology - **Business or sector:** Agriculture, forestry and fishing

ICT system administrator

[10/04/2016 – 14/11/2018]

- Administration of the local network and systems;
- installation / administration and WindowsXP/Seven/2003/2008/2012 operating system support;
- deployment of the enterprise network infrastructure;
- working with WSUS, Active Directory;
- purchase of computer equipment for the enterprise;
- server administration on Windows, Linux;
- working with VMWare virtualization;
- configuration of network equipment (CISCO, Mikrotik, HP, Unifi);
- working with VPN, VLAN, DHCP, DNS, Zentyal, Layer 3 router;
- implementation and monitoring of data backup processes (Veeam backup);
- introduction of IT technology in production infrastructure;
- IP telephony system management (Asterix, Elastix);
- working with Dahua and Hikvision video surveillance systems;
- monitoring the local network of the enterprise and taking measures to eliminate problems;
- connecting new working places;
- working with disk and diskless stations;
- implementation of anti-virus protection of the local network of the enterprise;
- round-the-clock technical user support;
- working with point of sale equipment.

EDUCATION AND TRAINING

IT - Network Support and Security

Cisco Networking Academy

Country: Ukraine | Website: www.netacad.com

IT - Network Addressing and Basic Troubleshooting

Cisco Networking Academy

Website: www.netacad.com

IT - Networking Basics

Cisco Networking Academy

Website: www.netacad.com

IT - Introduction to Cybersecurity

Cisco Networking Academy

Website: www.netacad.com

IT - General Data Protection Regulation

Cisco Networking Academy

Website: www.netacad.com

IT - GDPR for NGO

Prometheus

Country: Ukraine

English - Business Result 2 Ed

Golden Staff Study

Country: Ukraine

Humanitarian - Program Management (PM) Policy: Introduction

Mercy Corps

City: Kyiv | Country: Ukraine

Humanitarian - Program DPro (PgMD Pro): Program Management for Development Professionals

Mercy Corps

Country: Ukraine

Humanitarian - The Annual Mercy Corps Code of Conduct Training | 2022 - 2023

Mercy Corps

LANGUAGE SKILLS

Mother tongue(s): Ukrainian | Russian

Other language(s):

English

LISTENING B2 **READING** B2 **WRITING** B2

SPOKEN PRODUCTION B2 **SPOKEN INTERACTION** B2

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

SKILLS

Microsoft Word / Zoom

DRIVING LICENCE

Driving Licence: B

Driving Licence: C

HOBBIES AND INTERESTS

Engage in various physical activities Engage in various physical activities including sports, jogging, bicycling, and training on horizontal bars. Formerly an active chess player, with multiple prize wins.

Implement new services Identifying Needs: Understanding market demands and customer needs.Planning: Developing concepts and structures for new services.Design and Development: Creating and testing new products or services.Implementation: Launching and marketing the new services.Analysis and Improvement: Gathering user feedback and making enhancements.Write here the description...

Implementing and testing AI Identifying Applications: Determining areas where AI can add value.Developing Models: Creating and training AI models tailored to specific needs.Integration: Incorporating AI solutions into existing systems or workflows.Testing: Rigorous evaluation to ensure effectiveness and reliability.Monitoring and Optimization: Continuously improving performance based on feedback and data insights.